

Terms of service for text message communication

1. Introduction

By opting into text message communication with the Columbus Regional Airport Authority, you agree to receive notifications, updates, and promotional messages via SMS. These terms outline your rights and responsibilities regarding opting in and out of text message services.

2. Opting in to text messages

- You may opt into receiving text messages by providing your consent during registration, signing up via our website, or responding to an enrollment invitation.
- Standard messaging rates may apply, as determined by your mobile carrier.
- By opting in, you consent to receive recurring messages, including transactional updates and service-related notifications.

3. Opting out of text messages

- You may opt out at any time by replying with **“STOP”** to any message received.
- Once opted out, you will no longer receive text messages from the Columbus Regional Airport Authority.
- If you experience issues opting out, contact our customer service at servicedesk@columbusairports.com.

4. Message frequency & costs

- Message frequency varies based on services and subscriptions.
- The Columbus Regional Airport Authority is not responsible for carrier charges; standard rates apply as per your mobile plan.

5. Privacy & data protection

- Your phone number and personal information will be used strictly for communication purposes as per our [Privacy Policy](#).
- We do not sell or share your mobile data with third-party marketers.
- For more details, review our Privacy Policy at [Privacy Policy](#).

6. Limitation of liability

- The Columbus Regional Airport Authority is not responsible for any delays or failures in message delivery caused by mobile carriers or network issues.
- By opting in, you acknowledge that text messages may not be 100% secure.

7. Changes to terms

- We reserve the right to update these terms at any time.
- You will be notified of major changes via text or email.

By opting into text message communications, you acknowledge that you have read and agreed to these terms.